

# Level 2 Certificate in the Introduction to the Role of the Professional Taxi and Private Hire Driver (RQF)

- ✓ Nationally Recognised Qualification
  - ✓ Suitable for New Taxi and Private Hire Drivers
  - ✓ Develop Professional Driving and Customer Service Skills
  - ✓ Understand Taxi Licensing Regulations
  - ✓ Improve Passenger Safety and Service Standards
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## Course Overview

The **Level 2 Certificate in the Introduction to the Role of the Professional Taxi and Private Hire Driver (RQF)** is designed for individuals who want to begin a career as a **professional taxi or private hire driver**.

This qualification provides learners with the essential knowledge required to work safely, professionally, and responsibly within the taxi and private hire industry. It introduces the responsibilities of professional drivers, including **customer service, passenger safety, licensing regulations, and operational procedures**.

The course helps learners develop an understanding of the duties and responsibilities involved in transporting passengers and operating within the regulatory framework of the taxi and private hire industry.

Many local authorities recommend or require this qualification when applying for a **Taxi or Private Hire Driver Licence**.

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## Qualification Details

Feature	Information
Qualification Title	Level 2 Certificate in the Introduction to the Role of the Professional Taxi and Private Hire Driver
Qualification Level	Level 2
Qualification Number	601/4373/3
Total Credits	15
Guided Learning Hours	79

<b>Feature</b>	<b>Information</b>
Qualification Framework	Regulated Qualifications Framework (RQF)
Awarding Organisation	ICQ Awards
Assessment	Portfolio of Evidence

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## Approved Training Provider

We are an **approved training centre for ICQ Awards**, authorised to deliver and assess regulated vocational qualifications.

This ensures that learners who complete this course receive a **recognised qualification that meets the quality standards of the awarding organisation**.

Being an approved centre means our training programmes follow strict quality assurance procedures, and learners receive professional support throughout their learning journey.

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## Entry Requirements

There are **no formal academic entry requirements** for this qualification.

However, learners should:

- Be **18 years of age or older**
- Have an interest in working as a **Taxi or Private Hire driver**
- Have basic **English communication skills**

This qualification is ideal for individuals preparing to apply for a **local authority taxi or private hire driver licence**.

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## Course Duration

The qualification is designed to be completed within a **short period of time** depending on the learning schedule.

Typical completion time:

**2 – 4 weeks**

Training may be delivered through **classroom, online, or blended learning options**.

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## Who Should Enrol

This qualification is suitable for individuals who want to work as:

- Taxi Drivers
- Private Hire Drivers
- Chauffeurs
- Ride-hailing drivers (Uber, Bolt, etc.)
- Passenger transport drivers

It is particularly useful for those preparing to apply for **local authority licensing requirements**.

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## What You Will Learn

During this course, learners will gain knowledge and understanding in areas such as:

- Taxi and private hire vehicle safety and maintenance
- Health and safety in the taxi work environment
- The regulatory framework of the taxi and private hire industry
- Professional customer service skills
- Assisting passengers with additional needs
- Safe transportation of passengers
- Transporting luggage and parcels
- Transporting children and young persons safely
- Route planning and professional driving practices

These topics prepare drivers to operate **safely, responsibly, and professionally within the taxi and private hire sector**.

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## Assessment Method

The qualification is assessed through **portfolio-based evidence and knowledge assessments**.

Learners must demonstrate their understanding of the professional responsibilities of taxi and private hire drivers.

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# Taxi Driver Course in the UK

If you are planning to become a **licensed taxi or private hire driver in the UK**, completing a recognised training course can help you prepare for the responsibilities of the role and meet local authority expectations.

The **Level 2 Certificate in the Introduction to the Role of the Professional Taxi and Private Hire Driver (RQF)** provides the knowledge required to work professionally in the taxi and private hire industry.

The course helps drivers understand important areas including:

- Passenger safety
- Professional customer service
- Taxi licensing regulations
- Safe transportation practices
- Responsibilities of professional drivers

Many individuals take this course when preparing to apply for a **taxi or private hire driver licence with their local council**.

Whether you plan to work as a **local taxi driver, private hire driver, chauffeur, or ride-hailing driver**, this qualification provides the essential knowledge required to start your career.

## Career Opportunities

Completing this qualification can help individuals start a career in the **taxi and private hire industry**.

Possible career pathways include:

- Licensed Taxi Driver
- Private Hire Driver
- Chauffeur Driver
- Passenger Transport Driver

This qualification helps learners develop the professional knowledge required to provide **safe, reliable, and high-quality passenger transport services**.

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## Enrol Now

Start your journey towards becoming a **professional taxi or private hire driver**.

👉 Apply now to enrol in the **Level 2 Certificate in the Introduction to the Role of the Professional Taxi and Private Hire Driver (RQF)**.

Contact our admissions team for more information or enrol directly through the **BUY NOW** button on our website.